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November 22, 2024

## PRIVACY POLICY

### 1. Information Collection

We collect information from you when you visit our website, such as your IP address, browser type, and visit time. This is standard practice for websites and is used to monitor and analyze the use of the site.

### 2. How We Use Your Information

The information we collect is used solely for analytical purposes to improve our website and the services we offer. We do not sell, trade, or otherwise transfer to outside parties your personally identifiable information.

### 3. Cookies

Our website may use "cookies" to enhance the user experience. Your web browser places cookies on your hard drive for record-keeping purposes and sometimes to track information about you. You may choose to set your web browser to refuse cookies or to alert you when cookies are being sent.

### 4. Data Protection

We adopt appropriate data collection, storage, and processing practices and security measures to protect against unauthorized access, alteration, disclosure, or destruction of your personal information.

### 5. Third-Party Websites

This website may include links to third-party websites, plug-ins, and applications. Clicking on those links or enabling those connections may allow third parties to collect or share data about you. We do not control these third-party websites and are not responsible for their privacy statements.



## 6. Security

Windermere Yacht Services Limited regularly inspects its systems and data to ensure you get the best service possible. To prevent your account and information from being compromised, we have integrated electronic and managerial procedures to protect the data collected online. All account information is stored in a secure database which is maintained and monitored closely by our personnel. We do not collect or store credit card or payment information. Instead, First Atlantic Commerce provides a secure hosted payment page with tokenization capabilities, where you can enter your payment information directly. Tokenization is a process that replaces sensitive card information with a unique identifier or token, further enhancing the security of your transactions. This method ensures that your sensitive card information is submitted through a secure channel and is not stored on our systems. The hosted payment page is fully PCI compliant, adhering to the Payment Card Industry Data Security Standard (PCI DSS), which is a set of security standards designed to protect cardholder data and reduce the risk of data breaches. Should any unauthorized action against our data and systems take place, we will conduct the necessary investigations with the intent of prosecuting or taking civil proceedings against those responsible, and to recover and fix any form of damage.

## 7. Changes to the Privacy Policy

Any changes we may make to our privacy policy in the future will be posted on this page and, where appropriate, notified to you by e-mail.

## 8. Contact Us

If you have any questions about this privacy policy or our privacy practices, please contact us in the following ways: Full name of legal entity: Windermere Yacht Services Limited  
Email address: [only@winderemereys.com](mailto:only@winderemereys.com).

This policy is effective as of Nov 22nd, 2024.